



## Terms & Conditions – Clients

### Parties

We are SATOS Media Limited ('SATOS') of First Floor, 19-23 Masons Hill, Bromley, Kent, BR2 9HD (referred to throughout as us, we, our or SATOS).

You are a person viewing our website, and a potential user of our Services (referred to throughout as you, your or yours).

### Introduction and acceptance

We provide services via our Websites at:

- SecurityClearedJobs.com
- CyberSecurityJobsite.com
- CyberSecurityTrainingCourses.com
- SecurityClearedExpo.com
- CyberSecurityExpo.co.uk
- CyberPathways.co.uk
- STEMGeneration.co.uk
- PoliceResettlementExpo.com

Referred to throughout individually or collectively as appropriate, as the ('Websites').

Whereas our Services comprise of either:

- (a) providing a platform for clients to advertise vacancies at [securityclearedjobs.com](https://securityclearedjobs.com) and [cybersecurityjobsite.com](https://cybersecurityjobsite.com), for the receipt of applications for vacancies and/or to view the uploaded CVs of potential staff ('Recruitment Services')
- (b) providing a platform for clients to advertise training courses at [cybersecuritytrainingcourses.com](https://cybersecuritytrainingcourses.com) and the facilitation of applications by interested individuals ('Training Services')
- (c) exhibition services relating to events that we hold and publicise registration services, including where selected facilitating connections with registered attendees interested in your organisation via our Connect Service ("EXPO Services"). The Expo Services are accessed via our Websites at [SecurityClearedExpo.com](https://SecurityClearedExpo.com) [CyberSecurityExpo.co.uk](https://CyberSecurityExpo.co.uk) [CyberPathways.co.uk](https://CyberPathways.co.uk) [StemGeneration.co.uk](https://StemGeneration.co.uk) and [PoliceResettlementExpo.com](https://PoliceResettlementExpo.com)

Referred to collectively in these as the 'Services'

- 1.0 Unless otherwise set out herein, the Terms apply to all of the Services and Websites, and supersede any previous terms relating to the use of our Websites or Services. By using any of the Websites or any of the Services you are deemed to accept the terms and conditions set out herein ('Terms'). If you do not accept the Terms in full, you must leave the Website immediately and cease access or use.
- 1.1 All Services and use of the Website(s) is subject to our privacy and cookie policies which can be found [here](#). The Website(s) may only be used for the purpose of accessing the Services.

- 1.2 Specific services may be accessed via the relevant Website, and are requested by submission to us of a completed standard sales order form relating to that service which shall include details of the Service required ("Sales Order form"), which on acceptance by us shall comprise your order ("Order"). For the avoidance of doubt unless expressly agreed otherwise by a director of ours each Order will incorporate these Terms. In the event of a conflict between any agreed Order and these Terms, the Order will take precedence.
- 1.3 The Terms are split into sections as follows:
- Section A - terms and condition relating to the provision of Training Services and/or Recruitment Services
  - Section B - terms and condition relating to the provision of EXPO Services
  - Section C - terms applicable to all dealings with SATOS

## **SECTION A: TERMS RELATING TO THE TRAINING SERVICES AND RECRUITMENT SERVICES**

- 2.0. Our Training Services and Recruitment Services allow for the advertising of specific courses or vacancies on the Websites, for view by persons who may wish to apply for the courses or vacancies ("Applicants"). In order to advertise a course or vacancy you must have placed an Order with us relating to the relevant website and completed our Sales Order Form relating to that service. Job and course advertisements can be purchased on either a package or single basis. Submission of the Order shall be your agreement to purchase the stated service subject to the Terms.
- 2.1 Once accepted the Order remains in force for the full duration specified in the Sales Order Form and may not be cancelled by you. You shall be provided with access to the relevant Website relating to the purchased Service. The Website may only be accessed in accordance with these Terms.
- 2.2 No refunds shall be due in the event that a quota of services as set out in the Order is not used within the duration stated. In each case you shall still be responsible for the full payment of the invoiced amount as if the Services had been properly and fully provided. For the avoidance of doubt SATOS shall not be liable for providing any unused Services and such Services may not be carried over to any subsequent period. You shall not be entitled to a refund of any advanced payments made.

### **Website Access**

- 3.0 Once provided with registration details by us you will be able to access secure areas of the relevant Website ('Client Area') for the duration of the Order. Once provided with access, you agree as follows:
- (a) you shall be responsible for all actions taken under that user login and password
  - (b) you shall only access the Client Area using your own personal user login and password
  - (c) you shall not disclose your password to any other person, nor allow any person access to your password
  - (d) your access shall be in compliance with the Terms set out herein.

### **Postings**

- 4.0. When posting a course or vacancy on the Website ("Posting"), you shall have sole responsibility for ensuring that the Posting
- (a) is accurate, non-discriminatory, not offensive or derogatory and complies with all applicable laws including but not limited to the Equality Act 2010
  - (b) relates to a genuine and available course or vacancy and is neither speculative nor a phishing exercise
  - (c) does not use key words gratuitously nor strings of words or repeat terms or skills, with the intention of attempting to influence the position listing of the job advert or increasing the amount of page views
  - (c) is compliant with these Terms.

- 4.1. The following shall apply in respect of Postings
- (a) if you are an Employment Agency or an Employment Business (as defined by the Employment Agencies Act 1973 ('the Act')) it is your responsibility to ensure that any Postings you place on the Website comply with the Conduct of Employment Agencies and Employment Businesses Regulations 2003. You agree to comply with these regulations as they affect the conduct of your business and the advertisements you place on this Website
  - (b) any Posting which in our reasonable opinion does not comply with these Terms, or which is otherwise considered to be offensive, derogatory, discriminatory or damaging the reputation of SATOS or any of its brands may be deleted from the Website at any time without entitlement to a refund. For the avoidance of doubt fees shall continue to be payable in full in respect of any Posting deleted in accordance with this clause
  - (c) a Posting will remain live for a set period. The Posting may be extended at the end of that period being charged as a new Posting. You can remove a job or vacancy advertisement before the expiry date for that Posting. You will not be entitled to a refund or reduction in charges relating to that Posting
  - (d) subject to clause 4.1(e) and save for the correction of a minor typographical error, or as otherwise agreed with us, any amendment to a Posting will be considered to be a new posting and incur a new charge.
  - (e) a Posting can be amended within the first 24 hours without any extra charge.
- 4.2 SATOS does not make any representation whatsoever about any Applicant registered and accessing the Website.
- 4.3 You agree to deal fairly and professionally with individuals who may respond to an advertisement you have posted and not do anything, which may bring SATOS into disrepute.

## **SECTION B: EXPO SERVICES**

- 5.0. For the purpose of this section B
- (a) **'Organiser'** shall mean the organiser of the relevant exhibition or event, specifically SATOS Media Limited t/a Security Cleared EXPO, Cyber Security EXPO, Cyber Pathways or Police Resettlement EXPO (references to 'we' 'our' or 'us' in this section shall refer to the Organiser)
  - (b) **'Exhibitor'** means any person, firm or company who has made an application for and who has been granted stand space at the Exhibition (references to 'you' 'your' or 'yours' in this section shall refer to the Exhibitor)
  - (c) **'Exhibition'** means the event detailed within the Sales Order Form

### **Stand Space & Connect**

- 5.1. Upon receipt of the Sales Order Form from the Exhibitor, the Organiser will confirm in writing the allocation of the appropriate stand space and thereafter issue a VAT invoice. Any cancellation of stand space shall be addressed within the cancellation terms as set out below. The fee for the stand space and, if applicable, Candidate Connect services, will be set out within the sales order form in accordance with our published rate card for the event ("Exhibition Fee"), unless expressly agreed otherwise by us, all invoices are subject to 30-day payment terms.
- 5.2. Should it be necessary for the Organiser to revise the layout of the Exhibition floor plan for any reason, the Organiser reserves the right to transfer the Exhibitor to another stand space within the Exhibition without recourse to compensation, unless the stand space is reduced in size in which case the cost of the stand space shall be reduced proportionately.
- 5.3. If an Exhibitor wishes to reduce the size of the stand space booking after acceptance by the Organiser, then written notice must be forwarded to and received by the Organiser by registered post. The Organiser reserves the right to treat the reduction as a partial cancellation and apply the scale of cancellation charge detailed in the Cancellation Scale to the total cost, in proportion to the amount of space by which the original stand space is reduced. The Organiser shall not be obliged to accept the Exhibitor's notice of reduction.

- 5.4. The Exhibitor must not assign, sub-let nor grant licences in respect of the whole or any part of the stand space allocated to them without the prior written permission of the Organiser.

#### Cancellation

- 6.0. The Exhibitor may cancel the stand space by giving written notice of the same to the Organiser (“Cancellation Notice”). In the event of cancellation, the Organiser may reduce the Exhibition Fee, or issue a credit (if the Exhibition Fee has already been paid) in accordance with the scale below (“Cancellation Scale”):
- (a) Cancellation Notice received in excess of 9 calendar months prior to the commencement of the Exhibition - cancellation charge of 25% of Exhibition Fee plus VAT.
  - (b) Cancellation Notice received in between 3 and 9 calendar months prior to the commencement of the Exhibition - cancellation charge of 60% of Exhibition Fee plus VAT.
  - (c) Cancellation Notice received less than 3 months prior to the commencement of the Exhibition - cancellation charge of 100% of Exhibition Fee plus VAT.
- 6.1 The Exhibitor acknowledges and agrees that
- (a) any refund or reduction of the Exhibition Fee is solely at the discretion of the Organiser and subject to compliance with the Terms herein.
  - (b) notice to cancel or reduce stand space must be in writing and received by the Organiser by registered post not later than the time scales referred to herein
  - (c) the Organiser may resell or reallocate the cancelled stand space but shall be under no obligation to reimburse any part of any cancellation charge.
  - (d) cancellation shall not apply to, and the full exhibition fee shall be due for, any Order in which the “Candidate Connect” option is specified as you will be able to engage with registered attendees immediately.
- 6.2. The Organiser may cancel stand space in the event that
- (a) the Exhibitor fails to meet its payment obligations (whether as to the amounts or the dates of payment), or is otherwise in breach of any of the Terms
  - (b) the Exhibition is cancelled or there is a material change to the location or timings of the event
  - (c) the Organiser forms the opinion, which need not be reasonable, that the Exhibitor may not meet its obligations towards the Organiser, or that the participation of the Exhibitor would otherwise be detrimental to the Organiser.
- 6.3 Cancellation in accordance with clause 5.3 shall be without entitlement to any refund or reduction in charge, save that in the event of cancellation of the Exhibition the Organiser may at its sole discretion issues a partial refund in proportion to the amounts it receives as a refund from the Exhibition venue.
- 6.4 If an Exhibitor being an individual or business becomes bankrupt, is issued with a receiving order or makes a creditors arrangement, or in the case of a Limited company, goes into liquidation or has a receiver appointed, the contract with the Exhibitor shall be terminated. The allotment of stand space will be cancelled, and all sums paid shall be forfeited.

- 6.5 In the event of any postponement, relocation or limitation of the Exhibition, any restriction on the use of the premises or any part thereof, or any failure of the services provided therein, beyond the reasonable control of the Organiser, the Exhibitor or his agents or contractors shall have no claim whatsoever against the Organiser in respect of any resulting loss or damage and the Exhibitor's liabilities to the Organiser shall not in any way be affected.
- 6.6 The Organiser accepts no responsibility if delivery of goods and materials or the execution of work is held up or prevented by any cause beyond their control, including without liability the generality of the following:
- (a) Strike, lock-out, labour disturbance or restriction;
  - (b) Failure by the Exhibitor, his agents or contractors to give instructions or supply the necessary stand plans in due time.

#### Exhibition Rules

- 7.0 The Exhibitor agrees to adhere to all rules applicable to an Exhibition and/or the Exhibition venue, including but not limited to the following:
- (a) Exhibitors shall comply with access times and contracted breakdown times for the venue, as advised in advance in writing
  - (b) Exhibitors must be ready before the doors open on each day of the Exhibition and must ensure that stands are not removed until the doors close. Exhibitors must staff their stands at all times during the display hours.
  - (c) Exhibitors must remove all of their property, furniture and waste material from the Exhibition venue by the end of the contracted break-down time. A failure to do so may result in the removal, storage or disposal of any items. The Exhibitor will be solely liable for all costs incurred in such removal, storage and/or disposal. Neither the Organiser, the venue, nor any of the show contractors will be liable for any damage to such property or any loss incurred by the Exhibitor in these circumstances.
  - (d) Exhibitors must not display exhibits in such a manner as to obstruct the light or impede or project into gangways or affect the displays of neighbouring exhibitors. Gangways must be clear and free for passage. All emergency exits and access to service areas are to be kept clear at all times. They must not be restricted or rendered unrecognisable. Any decision on whether an exhibit or activity causes an obstruction is that of the Organiser or Exhibition venue and will be considered final.
  - (e) Exhibitors must follow instructions given by the venue and Organisers to avoid the risk of fire. All exhibits or portions thereof must fully comply with applicable health, fire and safety regulations, including but not limited to the following:
    - (i) no combustible decorations, such as crepe paper, tissue paper, cardboard or corrugated paper, shall be used at any time
    - (ii) the use of balloons filled with flammable gas is prohibited.
    - (iii) the use of explosives and dangerous combustible materials is prohibited.
    - (iv) the use of propane gas, butane and similar gases is prohibited
    - (v) the use of flammable liquids is prohibited.
- 7.1 The Exhibitor acknowledges and agrees that
- (a) a failure to comply with any Exhibition rules, including but not limited to those set out within clause 7.0 may result in the stand being closed by the Organiser at the Exhibitor's expense and risk
  - (b) the Organisers may restrict displays which, because of noise, acts, odour, costumes, gimmicks, method of operation, materials or for any reason, become objectionable to the Exhibition. In the event of such restriction or eviction, the Organisers are not liable for any refunds or rentals or other exhibit expense
  - (c) the Organiser is not obliged to return any money paid for space in the event of cancellation or restriction of the Exhibition.

## Insurance Cover

- 8.0 The Exhibitor warrants that it holds insurance sufficient to cover all potential liability under the Terms, as required by law and to a minimum of
- (a) Public Liability: Liability to the public may arise out of the Exhibitor's activities and must be covered by insurance. A minimum amount of £5,000,000 is required
  - (b) Stands, Fixtures and similar Insurance: All risks for loss or damage to the Exhibitor's property, fixtures, fittings and all other property of a similar nature such as personal effects of directors, principals and employees whilst on the Premises and transit risks from the Exhibitor's premises and return.
- 8.1 The Organiser shall maintain insurance cover relating to the provision by it of the Services. The Exhibitor will promptly inform the Organiser should it become aware of any circumstances which may give rise to a claim, and in the event of a claim, the Exhibitor shall fully cooperate with any request for information raised by our insurers or any person appointed by the insurer to investigate the claim. For the avoidance of doubt the Organiser shall have full control over any claim and shall not be under any obligation to commence or defend proceedings.
- 8.2 The Exhibitor shall use due diligence and best endeavours in all matters relating to the claim whether before or after a loss and must take all reasonable precautions to prevent any injury, loss or damage. The Organiser does not provide any advice concerning its insurance cover and it is for the Exhibitor to read the summary of terms of the Organiser's policy and to decide if it is adequate, and what additional cover the Exhibitor requires.
- 8.3 The Exhibitor accepts total liability for all acts or omissions of itself, its business, directors, employees, servants, contractors, agents and visitors, and undertakes to indemnify the Organiser against any and all liability in respect thereof and against any and all actions, legal suits, proceedings, claims, demands, costs and expenses whatsoever, which may be taken or made against the Organiser or incurred or become payable, which arise there from or in respect thereof. This includes any and all claims arising from death, personal injury and the supply by the Exhibitor of merchandise or samples of any kind whether such items be sold or complimentary, plus any and all legal costs, compensation, disbursements and expenses should these be paid by the Organiser to compromise or settle any such claims.
- 8.4 Neither the Organiser, venue owner, shell scheme contractor nor any of their employees shall be responsible for the safety of any exhibit or property of any Exhibitor or any other person, or for the loss or damage of or destruction to the same by theft, fire or any other cause whatsoever, or for any and all loss or damage incurred or sustained by the Exhibitor by reason of any defect in the venue building or structure caused by fire, storm, tempest, lightning, national emergency, war, terrorism, labour dispute, strike or lock-out, civil disturbance, explosion, accident, force majeure, or any other cause not within the control of the Organiser, whether foreseeable or not, or for any consequential or financial loss or damage caused by reason of any such event happening or the building becomes wholly or partially unavailable for the Exhibition.
- 8.5 The Organiser shall have sole discretion as to organising and promoting the Exhibition in such manner as considered appropriate and reserves the right to amend or vary the manner or methods of such organisation and promotion without explanation or liability. Any statements made by or on behalf of the Organiser as to attendance projections or methods or timing of promotional activities shall constitute only general indications of the Organiser's promotion and organising strategy and shall not amount to any representation or warranty.
- 8.6 The Exhibitor acknowledges that the Organiser shall not be held responsible for the failure of all or any other contracted Exhibitors to attend the exhibition or the failure of any number of attendees to attend the Exhibition for any reason beyond the reasonable control of the Organiser. The name of any Exhibitor which may appear on any floor plan or stand number, or any statement made by or on behalf of the Organiser that any Exhibitor is booked to attend, booked provisionally or otherwise shall not constitute any warranty,

representation or undertaking by the Organiser that any such Exhibitor shall attend any Exhibition or attend any particular location. Any application for space shall not be conditional on the presence or location of any other Exhibitors at the same or any other Exhibition.

## **SECTION C: TERMS APPLICABLE TO ALL SERVICES AND WEBSITES**

### **Prices and Payment**

- 9.0. Prices are guaranteed for the period stated at the time of Order. All prices exclude VAT. All invoices are payable within 30 days, or such an alternative date as agreed in writing by us in respect of a specific Order.
- 9.1. Late payment will entitle us to suspend provision of services. Interest will be payable on late payments at the rate of 3% above Barclays Bank PLC's base rate from time to time.

### **Data Protection**

- 10.0. In accessing the Website, or using our Connect service you may have access to Personal Data relating to individual users, we provide this access securely and confidentially and you agree that you shall not use it or any part of it for any unlawful purpose, nor any purpose unrelated to the provision by us of our Services, and specifically, you shall not provide the Personal Data to any person or use it for any marketing, advertising or other promotional purpose
- 10.1. You shall co-operate with us in the event of any request by a Data Subject to enforce any rights under the Data Protection Laws, any complaint, or investigation by the Information Commissioner's Office or any other regulatory body or supervisory authority.
- 10.2. You warrant and undertake, and this warranty an undertaking is renewed on the submission of each Sales Order Form as follows:
- (a) you will at all times, comply with applicable Data Protection Laws in respect of any Personal Data provided by us to you
  - (b) you have appropriate technical and organisational measures within your organisation, including but not limited to measures which protect against the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to Personal Data
  - (c) any Personal Data you provide to us will be lawfully obtained, compliant with the Data Protection Laws
  - (d) you have drawn the attention of any staff deployed by you to interface with us to our published privacy notice.
- 10.3. References within clause 10 Data Protection Laws shall mean the EU Regulation 2016/679 (General Data Protection Regulation) and any data protection legislation applicable from time to time in the UK and use herein of 'Personal Data', and 'Data Subject' have the respective meanings defined therein.

### **Copyright, Intellectual Property & Confidentiality**

- 11.0. It is further agreed that
- (a) all Intellectual Property including copyright material, logos and database rights are owned by SATOS. You are only allowed to use the Website, our logos and material contained within the Website as set out in these terms and conditions, for the sole purpose of the Services

- (b) You may use, print and download information from the Website only for the purpose of receipt of the Services and for no other personal or commercial purpose. You may not otherwise copy, display, transmit or distribute any material from the Website
- (c) SATOS use reasonable endeavours to ensure that personal information is kept confidential and protected against unauthorised use.

#### **Disclaimer and Limitation of Liability**

12.0 The following shall apply in respect of liability

- (a) where we provide Recruitment Services or Training Services it is your responsibility to satisfy yourself as to the suitability of any Applicant for any course of role advertised on the Website
- (b) where Expo Services are provided you shall be solely responsible your stand, equipment, staff, and any person acting on your behalf or otherwise under your instructions
- (c) whilst SATOS shall take reasonably practicable steps to maintain the security of data, you accept the risk that data transmitted electronically via the Internet to this Website may be intercepted before reaching its intended destination or accessed by unauthorised third parties and may be exploited unlawfully by such third parties. SATOS does not assume responsibility for guarding against the acts of such third parties and shall not be liable for any direct, indirect, consequential, special or other damage resulting from third parties' interception of or access to data of whatever nature.
- (d) SATOS shall not be liable to you for any loss or damage suffered, of any nature whatsoever as a result of you using this Website or our Services.
- (e) SATOS will not be liable to you for any direct, indirect, consequential, special or other damage resulting from the transmission from this Website to your computer systems of viruses, worms, Trojan horses or other destructive items, however caused, such damage to include, without limitation, loss of profits, interruption to business, loss of the whole or any part of a program or any data howsoever stored whether saved on a computer system or otherwise.
- (f) SATOS excludes all liability it may have to you to the fullest extent permitted by law (and whether such liability arises in contract, tort or otherwise) as a result of your use of this Website or Services. Nothing in these terms and conditions shall exclude SATOS Media's liability for death or personal injury due to its negligence or for fraudulent misrepresentation
- (g) in the event that SATOS is held liable to you, our liability shall in any event be limited to the fees paid for the Order to which the claim relates.

12.1 You agree to indemnify SATOS from and against any claims, actions, proceedings, loss, damages, liabilities, cost and expenses arising from your use of the Website(s) and/or the Services in breach of the Terms or any applicable laws.

12.2. While SATOS endeavours to ensure that the information on the Website(s) is correct, it does not warrant its accuracy and completeness. You agree that the service on this Website is provided as an "as is" and "as available" basis without any conditions, warranties or other terms of any kind and that your use of the services is at your sole risk and that SATOS is not responsible for the acts or omissions of others.

12.3. SATOS may make changes to the format of this Website at any time without notice. The material on this Website may be out of date, and SATOS makes no commitment to update such material.



- 12.4. You are prohibited from posting or transmitting to or from this Website any material that is offensive, fraudulent, libellous, obscene, indecent, pornographic, menacing, threatening, offensive, abusive, liable to incite racial hatred, discriminatory, scandalous, inflammatory, blasphemous, in breach of confidence, in breach of privacy, which may cause annoyance or inconvenience, which constitutes or encourages conduct that would be considered a criminal offence, gives rise to civil liability, or otherwise be contrary to the law or infringes the rights of any third party, in the UK or any other country in the world; which is technically harmful (including, without limitation, computer viruses, logic bombs, Trojan horses, worms, harmful components, corrupted data or other malicious software or harmful data) or for which you have not obtained all necessary licences and/or approvals.
- 12.5. SATOS will fully co-operate with any law enforcement authorities or court order requesting or directing SATOS to disclose the identity of, or locate, anyone posting any material, misusing the Website or otherwise purporting to breach the law.

### Hyperlinks

- 13.0 The Services and/or Websites may contain hyperlinks or references to third party websites. SATOS does not make any representation as to the security, quality or propriety of any third-party website, which may be accessed through the Websites. SATOS does not exercise any control over hyperlinked websites accessed through the Websites and accepts no responsibility in relation to any content, material or information contained therein. The display of a hyperlink does not constitute an endorsement by SATOS of any such third party, product or service.
- 13.1 Accordingly, SATOS has no responsibility or liability to you in respect of any services or products purchased or information transferred by you from any such linked website. If you decide to access a third-party website linked to this Website, you do so entirely at your own risk.
- 13.2 You shall not link to this Website without the express written permission of SATOS.

### Access and termination

- 14.0. Subject to termination provisions set out herein, the relevant Order shall terminate on completion of the Services.
- 14.1 In the event of any improper use of the Website any breach of these Terms, or if, for any reason, we believe that you have not complied with these Terms or are abusing the Services in any way, SATOS may, at its discretion, cancel, suspend or otherwise restrict your access to the Service immediately and without giving you any advance notice.
- 14.2 You may terminate the provision of Services at the end of the duration specified in the Order.
- 14.3 Either party may terminate the provision of Services:
- (a) if the other party is in material breach of the Terms and has not remedied such breach within ten days of notice specifying the breach and requiring that it be remedied. Use of the services or any Posting in breach of these Terms shall be considered a material breach of contract
  - (b) if the other party becomes insolvent, ceases to trade or goes into liquidation.

### Service availability

- 15.0. SATOS may make changes in or withdraw or suspend any of the Services described at any time without notice for any reason whatsoever.
- 15.1 Save for planned maintenance we shall endeavour to provide continuous availability of the Website and all the services available on it but we cannot accept responsibility for the consequences of failure to provide an uninterrupted, error free service or availability, however caused, including hardware and software maintenance, mechanical breakdown or Internet communication problems. We may, additionally, alter the design and specification of the Website at any time.

15.2 If you have any issues regarding access, please email us at [info@satosmedia.com](mailto:info@satosmedia.com)

#### General

- 16.0 These Terms supersede any prior terms or agreements. SATOS may revise these terms and conditions from time to time. You should check the Website periodically to review the current terms and conditions.
- 16.1 By continuing to use the service or accessing the Website following any revision of terms, you accept and agree to be bound by all changes. Save for any revision by us, the Terms may not be varied save by written agreement of the Parties, signed by a director of ours.
- 16.2 In the event that SATOS is sold to a third party or re-organised, you agree that any information held may be transferred to the third party or re-organised entity.
- 16.3 Any notice under these Terms shall be in writing and sent to the addressee at the last known address by first class post, fax or by email. Notice shall be deemed to have been received, in the case of post on the postal delivery date following the date of posting, in the case of fax on the date of transmission, and in the case of email on the date of acknowledgement of receipt.
- 16.4 These Terms shall be governed and interpreted in accordance with the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English Courts.

SATOS Media Limited is a company registered in England & Wales

Company No. 06091664 | Vat No. GB 899 1524 71

*Ver 06/2023*